

# CLIENT PROFILE

Owner's Name:

\_\_\_\_\_

Pets Name:

\_\_\_\_\_

Address:

\_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone Number (Home/ Cell): (     ) \_\_\_\_\_

Secondary Phone Number: (     ) \_\_\_\_\_

E-mail Address:

\_\_\_\_\_

Emergency Contact Person & Number:

\_\_\_\_\_

\_\_\_\_\_

Are you on Facebook?     Yes     No    *If 'yes' may we send you private messages with updates about your dog's visits?*     Yes     No

**Services requested**

Daycare     Grooming     Obedience     Training     Boarding

**Veterinarian's Information:**

Name: \_\_\_\_\_ Clinic: \_\_\_\_\_

Phone Number: \_\_\_\_\_ City/State

\_\_\_\_\_

**Pet Information:**

Name:	Breed	Age	Gender	Altered
			M / F	Y / N
			M / F	Y / N
			M / F	Y / N

**How old was your dog when you first acquired it?**

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**Where did you acquire your dog?**

Breeder     Rescue Org ( ex: AC PAW, CHS, H.A.N.N.D.S)     other

**How long have you had your dog?** \_\_\_\_\_

**Do you have a fenced yard?**     Yes     No     Underground fence     Tie-out

**When home alone, where does your dog stay?**     Kenneled     Free Roam   

Outside

**Does your dog have any pre-existing or current medical conditions?**     Yes   

No

**If yes, please describe**

\_\_\_\_\_

\_\_\_\_\_

—

**What brand of monthly (year-round) heartworm preventative do you use?**

Heartguard     Sentinel     Tri-Heart     Trifexis     Other \_\_\_\_\_

**What brand of monthly (year-round) flea/tick preventative do you use?**

Frontline     Sentinel     Vectra     Advantix     Other \_\_\_\_\_

**Is your dog taking any other medication?**     Yes     No    **If yes, please provide**

**name and purpose of**

**medication** \_\_\_\_\_

\_\_\_\_\_

—

**Is your dog possessive to any of the following?** \_\_\_\_\_

specific bones     toys     foods     objects (with humans or dogs) \_\_\_\_\_

**How does your dog react when other dogs approach the home or yard?**

Friendly     Aggressively     Other \_\_\_\_\_

**Has your dog ever bitten a human?**

Yes     No

If yes, explain: \_\_\_\_\_

\_\_\_\_\_

Has your dog ever bitten another dog?     Yes     No

If yes, explain: \_\_\_\_\_

\_\_\_\_\_

Has your dog attended any other dog daycare?     Yes     No

If so, where? \_\_\_\_\_

Frequent any dog parks?     Yes     No

What is your dog's training history?

No training     Trained yourself     Puppy kindergarten     Private training lessons  
 Canine Good Citizen     Agility

What obedience commands does your dog know, and how well?     None

Name     Come     Sit     Stand     Off (as in 4 paws on the ground)  
 Down (as in lay down)     Stay/Wait     Heel     Fetch/Go Get It     Drop it/Give/Release/Out

How did you hear about our services?

Internet Search     Newspaper / TV     Other  
 Referral (Referred by: \_\_\_\_\_)

***I hereby certify that I have read and completed this questionnaire to the best of my ability and the information herein accurately describes my dog's behavior. I further acknowledge that it is the sole judgement of Bowsers By the Bay as to whether my dog may be suitable for group play and/or other social activities provided by Bowsers By the Bay.***

X \_\_\_\_\_ Date: \_\_\_\_\_  
Owner's Signature

## **BOWSERS, LLC BOARDING & DAY CAMP AGREEMENT**

### **IDENTIFICATION OF PARTIES**

The parties to this Agreement are \_\_\_\_\_ (Owner) and Bowers, LLC (dba Bowers By The Bay), a Michigan Limited Liability Company (Bowers). The parties are further identified by the application form as completed by Owner attached as Exhibit A to this Agreement. As set forth below, Owner and Bowers agree as follows:

### **TERMS OF THE AGREEMENT**

Bowers will hold the dog at its principal place of business for the length of set forth on the sign in sheet signed by Owner at the time the dog is delivered to Bowers.

### **FEEES AND SERVICES FOR BOARDING**

Boarding and Day Camp rates are subject to change. Boarding discounts may be given for stays of 2 week or longer and for dogs who attend Day Camp a minimum of two times per week. All boarding dogs staying at Bowers must be picked up by 12 P.M. on the day of the dog's departure. Owner understands that Owner will be charged a \$4 per hour fee for picking up the dog(s) after 12:00 p.m. unless Owner has been given prior approval by Bowers. Cancellations during peak boarding seasons (all major holidays) that are made with less than 72 hours' notice may result in Owner being charged a full fee for the time reserved by Owner.

Additional fees for additional services are as indicated on Exhibit A.

### **WARRANTIES OF OWNER**

The Owner represents to Bowers that Owner is the legal owner of the dog; the dog has been vaccinated as indicated by records presented; and the dog is not aggressive. In addition, Owner understands the following:

Behavior: Owner understands that if the dog becomes aggressive or starts biting while in the care of Bowers, Bowers reserves the right to terminate any further services for Owner. Owner understands that Owner is responsible for any medical care, expenses and damages that result from injuries caused by the dog while attending Bowers. Owner has disclosed to Bowers all known

dangers associated with the dog.

All dogs must complete a temperament evaluation. Bowers reserves the right to refuse or reject any dog that might be a safety hazard to itself, other dogs in Bowers care or staff member. This includes, but is not limited to, dogs who are aggressive, anti-social, toy or people possessive, anxious, or physically ill.

**Vaccinations:** Owner understands that the dog must be current on all vaccinations. Owners must submit written proof of current DHLPP, Rabies and Bordetella vaccinations from a licensed veterinarian. Owner is required to have the dog vaccinated for Bordetella at least once a year.

**Flea Protection:** The dog **MUST** be on a veterinarian approved flea and tick program. If the dog has fleas, the dog will not be allowed in the facility. If, at any time during care, the dog is noticed to have fleas or ticks, treatment will be applied and charged to the Owner at the rate of \$50.00.

**Health:** Owner understands that the dog must be in general good health and free of any contagious diseases which could potentially jeopardize other guests. If the dog has been ill with a communicable condition in the last 30 days prior to the date of this Agreement or any time after the date of this Agreement, Owner must provide Bowers with veterinarian certification of health to be admitted or readmitted. Owner represents and warrants the dog has not been exposed to kennel cough, distemper, rabies or parvo within the last thirty days.

If any medical problems develop while the dog is in the care of Bowers, Owner authorizes Bowers to do whatever it deems necessary for the safety, health and well-being of the dog. Bowers will make reasonable attempts to contact Owner prior to obtaining the necessary treatment from a veterinarian. Owner shall be solely responsible for any and all expenses incurred by Bowers.

Owner shall notify Bowers as soon as Owner learns of any illness/condition the dog develops that may put other guests at risk. If, while the dog is being boarding, the dog begins to show signs of a potentially contagious condition, Bowers has Owner's permission to initiate veterinary care deemed necessary for the protection of other dogs in Bowers' care.

**Age:** The dog must be at least 5 months or older to attend Bowers. If the dog is under 5 months, the dog may be admitted but may be restricted from participating in some activities and should only participate with veterinary approval. With Bowers' puppy population, a greater emphasis is placed on natural development of socialization skills and basic obedience rather than overall fitness.

**Spay/Neuter:** If the dog is over 7 months old, the dog MUST be spayed or neutered.

**Collars and Leashes:** All dogs must be in the Owner's/ guardian's control when entering and exiting Bowsers.

**Food:** If the dog is to be fed while in Bowsers care, Owner shall provide all necessary dog food. Please bring enough for the entire stay. An abrupt change in diet can cause stomach/intestinal upset, so having consistency in his/her meals will ensure the dog's health and happiness.

**Sleeping Quarters:** The dog will have a place to sleep in the play areas with other dogs. Beds will be provided. A staff member is onsite 24 hours to ensure the safety and well-being for all dogs in the care of Bowsers.

**Toys and Beds:** Toys and beds from home are not allowed since the dog may become possessive of personal belongings.

### **MISCELLANEOUS PROVISIONS**

Owner waives and relinquishes any and all claims against Bowsers, its employees and representatives, except those arising from proven negligence on the part of Bowsers. Owner understands that under no circumstances will Bowsers be liable for any damages beyond the replacement value of the dog.

With prior approval, Owner may visit the dog while at Bowsers; however, for the dog's comfort, this practice is strongly discouraged. Owner understands that Bowsers is not liable for any injuries or damages that Owner may sustain from the dog or any other dog.

Owner understands that Bowsers is generally staffed 24 hours per day, 7 days per week. However, Owner understands that, on occasion, staff may exit the building for necessary reasons, thereby leaving the dog unattended for brief periods of time. Bowsers staff will only exit the building for reasons necessary to the operation of the building (supply shopping) or the needs of the staff on duty (meals). Owner understands that staff absences will ONLY occur if the dog and other dogs being boarded will be safe from harm during the absence period.

Owner understands that photographs or other graphic or other image, sound, likeness and recordings may be made of the dog at Bowsers and that such may be used for any purpose without compensation.

Owner releases to Bowers all rights Owner may possess or claim to such photograph, graphic or other image, sound, likeness and recordings.

**Bowers reserve the right to refuse a visit if the dog arrives without the previous conditions satisfied. This type of environment may not be suitable for all dogs and Bowers reserves the right not to admit the dog based on temperament and level of sociability. The dog must enter and exit the building on a leash.**

By signing below Owner acknowledges receipt of an executed original of this Agreement and understands all the provisions of this Agreement.

**OWNER**

DATE: \_\_\_\_\_

By: \_\_\_\_\_

**BOWSERS, LLC**

DATE: \_\_\_\_\_

By: \_\_\_\_\_

Authorized Agent

## VETERINARY CARE AUTHORIZATION

A dog with 'loose' stools / diarrhea can, potentially, be a risk to other dogs in a pack environment.

There are many reasons why dogs can have loose stools – eating things they shouldn't, rapid change in diet, parasites, bacteria, excessive heat and excitement – and there are many ways they can pass such things to one another. If your dog has loose stool while with us, whenever possible Bowser's staff will contact you to determine if there are known causes – however, sometimes there are not.

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*In cases where no such cause can be found for my dog's loose stool, I give Bowsers, LLC permission to determine when my dog's stool needs to be checked and to submit a sample to the Elk Rapids Animal Hospital. If my dog is found to have anything contagious, I understand that my dog will remain segregated from the pack for the remainder of their visit and I will keep him/her home until declared/proven healthy by a licensed veterinarian. I will provide documentation of such prior to using Bowsers' services. All costs of veterinary testing will be my responsibility.*

Yes, please have my dog's stool checked if a problem is suspected.

No, please call me to pick up my dog and I will have it checked by my own veterinarian; upon completion of testing, I will provide proof of a clean fecal check before resuming use of Bowsers' services.

Owner signature

X \_\_\_\_\_

Date \_\_\_\_\_